Volunteers & Supporters Code of Conduct



Ruislip Turtles Swimming Club recognises the valuable contribution our Volunteers make to our weekly swim sessions.

Volunteers will be required to provide reference details prior to their formal Induction.

Volunteers Must:

At all times adhere to the rules of Ruislip Turtles Swimming Club, Highgrove Pool Management and any alternative Leisure Centre Pool management related to temporary relocation or competitive events, together with any local rules pertaining to any Ruislip Turtles outings or social events.

At all times adhere to the Ruislip Turtles Child and Vulnerable Adult Protection Policy.

Treat all Members, their parents, guardians and carers with due dignity and respect always adhere to the Ruislip Turtles Equity Policy.

Understand that the use of inappropriate or abusive language, bullying, harassment, or physical violence will not be tolerated and could result in action being taken through the Club Constitution or Child Protection Policy.

Support your child or vulnerable adult's involvement and help them enjoy swimming but never force your child or vulnerable adult to take part in swimming activities (or any sport).

Help your child or vulnerable adult to recognise good performance, not just result, and set a good example by recognising fair play, applauding good performance of all. But never punish or belittle a child or vulnerable adult for losing or making mistakes.

Encourage and guide performers to accept responsibility for their own performance and behaviour. When participating in Galas, encourage your child or vulnerable adult to learn the rules and act within them and publicly accept officials' judgements, discourage unfair activity and any arguing with officials or other competitors.

Not participate in, or allow a child or vulnerable adult to participate in, any swimming sessions, contrary to the advice of their GP and must ensure that the Committee Member at registration is made aware of any changes to medical conditions or emergency drug procedures or any other health changes that may require helpers and lifeguards to be more vigilant.

Not participate or allow a child or vulnerable adult to smoke or consume alcohol or recreational drugs of any kind at the pool or whilst representing the club at competitions and should not attend swimming sessions or competitions under the influence of alcohol, recreational drugs or contrary to the direction of prescribed medication.

Wear suitable swimming attire when attending pool sessions or when representing the club at swimming galas.

Pay annual subscriptions promptly (due on 1 April).

Ensure that your child or vulnerable adult keeps to agreed timings for Gala events and competitions or inform the team manager if they are going to be late.

Please Note: Vulnerable adults and junior members must be accompanied by a Parent/Carer at all times. During the session the Parent/Carer should be seated upstairs in the Viewing Gallery. However, trial swimmers can have one Spectator sitting at poolside for the trial session.

Requests to alter the above must be made to the Committee. If an exception is granted, the Parent/Carer at the poolside must be suitably attired to enter the water if required. The Committee reserves the right to designate the parent/carers specific location.

Photography at poolside is strictly prohibited without prior consent from both Highgrove Pool staff and the Ruislip Turtles Committee. Any photographs taken must only include images of the person who is the authorised subject of the photograph. Ruislip Turtles Swimming Club reserves the right to take photographs for publicity purposes as outlined in the photography consent form signed when members join the Club.